



**New Life**

**Furniture Bank of MA**

*Recycling furniture. Rebuilding lives.*

# VOLUNTEER COMMUNITY MEETING

***Wednesday, June 29, 2022***

# Agenda



Volunteers



Operations



Video from VASH advocate



Discussion



A faint, light green illustration of the front end of a car, including the hood, headlights, and grille, centered in the background.

# Volunteer Updates

# VOLUNTEERS



TOTAL  
**686**



NEW  
**271**

## CORE VOLUNTEERS



**59**

## VOLUNTEER HOURS



**7,555**



# VOLUNTEER UPDATES



## Youth Leadership Program Returns!

- 8-10 students, grades 10-12
- Combination of volunteering and fundraising
- Application process available soon



## Continuation of Volunteer Groups

- Medfield High School Furniture Matters
- Clifford Academy
- Team Leaders needed

# VOLUNTEER UPDATES



## Corporate Partnerships

- Red Oak Sourcing, Bank of America return
- Volunteer Group Team Leaders



## Want to see more of us?

- Quarterly Meetings vs. Coffee Talks
- Still to come roundtables: Order Gathering & Processing, Uploaders

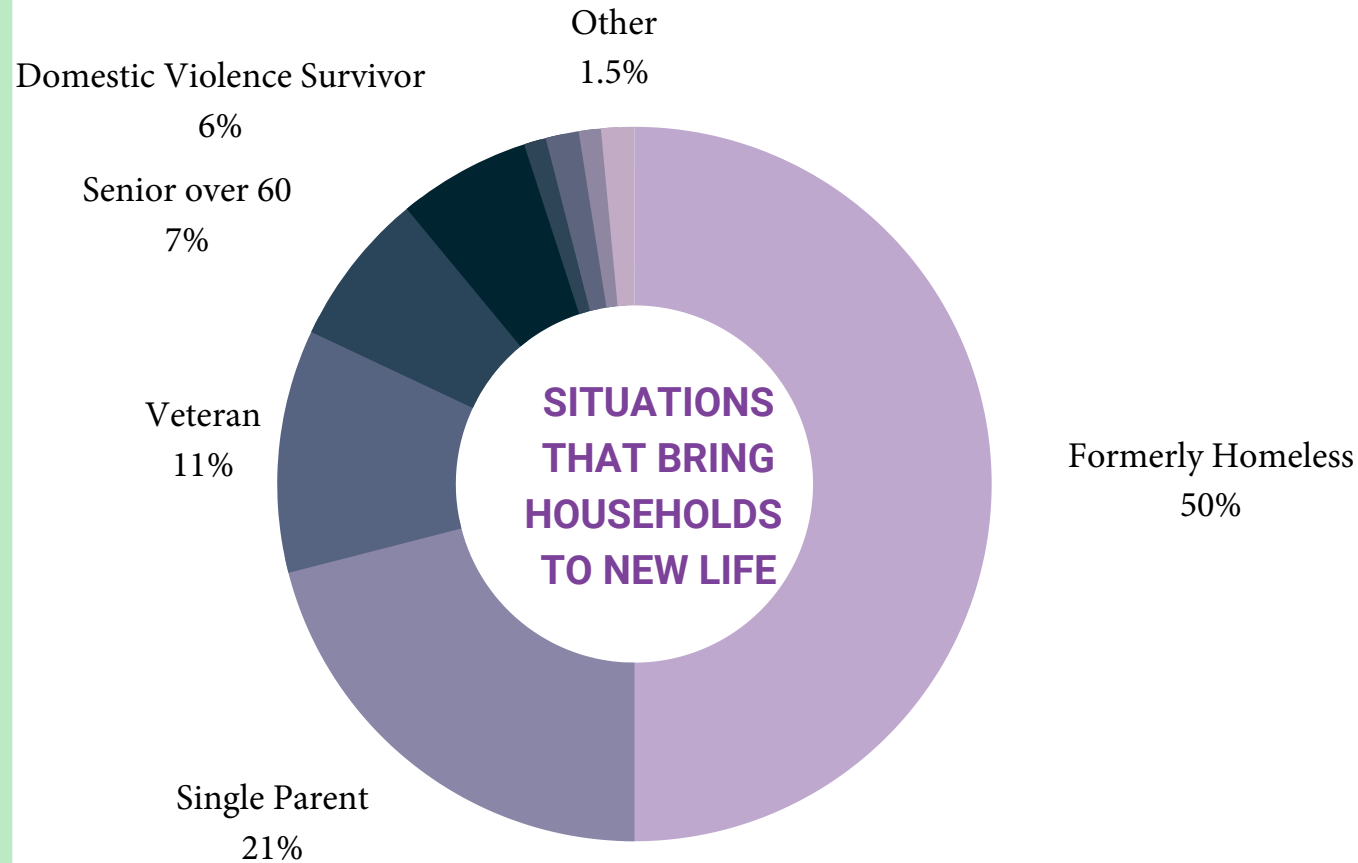
# YTD CLIENT PROGRESS



**444**  
**HOUSEHOLDS**  
**SERVED**

381 Children

924 Family Members



Similar breakdown to previous years

# Operational Updates

A faint, light green illustration of a car is centered in the background. The car is shown from a front-facing perspective, featuring a rounded hood, a central grille with a small circular emblem, and two large, rounded headlights. The car's body is simple and stylized, with no visible wheels or windows.



SAVED FROM LANDFILL



**10,892**  
ITEMS



**165**  
TONS OF  
FURNITURE





**NEW  
TRUCK**



# OPERATIONS

Criteria	Isuzu	Chevy
Current DOT physical	✓	
Valid MA drivers license	✓	✓
Minimum number of years with a drivers' license (in lieu of a DOT physical and training)		3 years
Driving history check (3 years)	✓	✓
Complete training/test drive with New Life instructor	✓	
Receive an overview of how to safely use the truck from a trained staff member	✓	✓

# OPERATIONS

## Delivery

- 9 remaining deliveries in pilot program funded by Foundation for MetroWest

## Pickup

- Pickup demand is high, but staffing is limited
- Now hiring full time and occasional drivers

## Growing Operation

- FY2022 Goals: 800 households total; 20 in a single week
- Strategic partnerships for unconventional streams of inventory
- Always looking to improve our processes



## WAYS TO HELP!

Share job posting

Volunteer to go on the truck

Furniture Outreach Team

Inventory Team

Large-scale cleanouts

The Dumpster Renters Co.

Article

Wayforth

1-800-GOT-JUNK

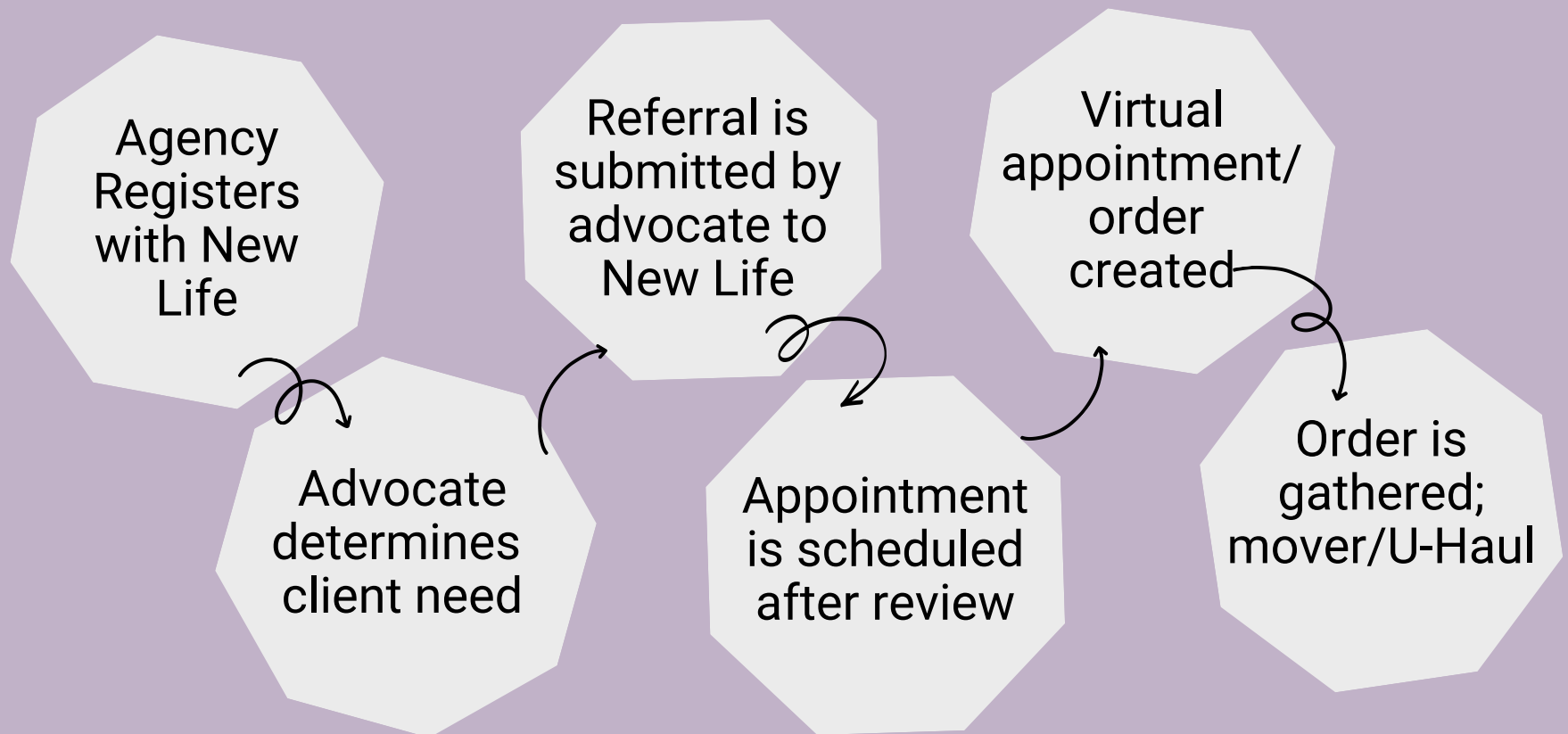
Community run donation drives

Municipal transfer stations/swap shops



# Our Mission

# How does a client get furniture from New Life?



VASH Advocate

## The Impact of Furniture Banks



MONDAY	TUESDAY	WEDNESDAY	THURSDAY	SATURDAY
<div>9:00-12:00 Sorting Uploading</div> <div>9:30, 10:30, 11:30 Client Appts</div> <div>1:00, 2:00 Client Appts</div>	<div>9:00-12:00 Sorting Inventory Repair</div> <div>9:00-4:00 Uploading</div> <div>1:00-4:00 Order Gathering</div> <div>9:30, 10:30, 11:30 Client Appts</div> <div>4:00, 5:00 Client Appts</div>	<div>9:00-12:00 Sorting Uploading Inventory/Order Gathering Repair</div> <div>9:30, 10:30, 11:30 Client Appts</div> <div>1:00, 2:00 Client Appts</div>	<div>9:00-12:00 Sorting Inventory Repair</div> <div>9:00-4:00 Uploading</div> <div>1:00-4:00 Order Gathering</div> <div>9:30, 10:30, 11:30 Client Appts</div> <div>1:00, 2:00 Client Appts</div>	<div>8:45-12:30 Drop-off</div>



**We want to hear from you!**  
QUESTIONS OR COMMENTS?

